

LOUISIANA USED MOTOR VEHICLE COMMISSION

STATE OF LOUISIANA

REGULAR MEETING

June 18, 2012

BEGINNING AT 9:30 A.M.

3132 VALLEY CREEK

BATON ROUGE, LOUISIANA

REPORTED BY:

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1 APPEARANCES:

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3 CHAIRMAN:

4 MR. JOHN POTEET

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6 COMMISSIONERS PRESENT:

7 MR. GEORGE BREWER

8 MR. RHETT BOURGEOIS

9 MR. TONY CORMIER

10 MR. GEORGE FLOYD

11 MR. KIRBY ROY

12 MR. HENRY "DARTY" SMITH

13 MR. DINO TAYLOR

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17 REPRESENTING THE LOUISIANA USED MOTOR
18 VEHICLE COMMISSION:

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ROBERT W. HALLACK, ESQUIRE

19

HALLACK LAW OFFICE

13007 JUSTICE AVENUE

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BATON ROUGE, LOUISIANA 70816

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1 ALSO PRESENT:

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3 MS. KIM BARON

4 MR. DEREK PARNELL

5 MS. MONA ANDERSON

6 MR. KEVIN REMBERT

7 MS. TONYA BURKS

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1 MR. POTEET:

2 Let's start off with the
3 Pledge of Allegiance.

4 (PLEDGE OF ALLEGIANCE)

5 MR. POTEET:

6 Kim, can you do the roll call
7 for us?

8 MS. BARON:

9 John Poteet?

10 MR. POTEET:

11 Here.

12 MS. BARON:

13 George Brewer?

14 MR. BREWER:

15 Here.

16 MS. BARON:

17 Louis Bourgeois?

18 MR. BOURGEOIS:

19 Here.

20 MS. BARON:

21 Tony Cormier?

22 MR. CORMIER:

23 Here.

24 MS. BARON:

25 Ron Duplessis?

1 MR. DUPLESSIS:

2 (No response.)

3 MS. BARON:

4 George Floyd?

5 MR. FLOYD:

6 Here.

7 MS. BARON:

8 Kirby Roy?

9 MR. ROY:

10 Here.

11 MS. BARON:

12 Darty Smith?

13 MR. SMITH:

14 Here.

15 MS. BARON:

16 Douglas Turner?

17 MR. TURNER:

18 (No response.)

19 MS. BARON:

20 Dino Taylor?

21 MR. TAYLOR:

22 Here.

23 MS. BARON:

24 Mr. Chairman, we have a

25 quorum.

1 MR. POTEET:

2 Thank you.

3 Do we have anyone here for
4 public comments?

5 MS. BARON:

6 I had a dealer call me last
7 week that said he wanted to appear, but he
8 is not here. So I guess he changed his
9 mind.

10 MR. POTEET:

11 I guess so.

12 You did tell him it was 9:30,
13 right?

14 MS. BARON:

15 I did.

16 MR. POTEET:

17 You didn't tell him it was at
18 2:15 in the afternoon?

19 MS. BARON:

20 No. I gave him the right
21 time.

22 MR. POTEET:

23 Next, items for discussion,
24 we need an approval of the minutes from the
25 previous meeting.

1 MR. TAYLOR:

2 I make a motion to approve
3 the minutes from the previous meeting.

4 MR. POTEET:

5 I think that's a motion.

6 MR. SMITH:

7 Second.

8 MR. POTEET:

9 We have a second.

10 All in favor, say "Aye."

11 (All "Aye" responses.)

12 MR. POTEET:

13 Okay. That passes.

14 Financial matters, Mona, it's
15 your chance to shine.

16 MS. ANDERSON:

17 If you will turn in your
18 packet to financial statements, Page 1 is
19 your balance sheet and the -- this month --
20 at the end of May, on May 31st, the balance
21 in the bank account was \$1,116,000. Of
22 that, \$243,000 was deferred revenue. The
23 accounts receivable hearings balance at the
24 end of May was \$154,100 and that included
25 the fines that were set at the last

1 Commission meeting.

2 On Page 2 of the balance
3 sheet, you can see there again the deferred
4 revenue accounts and they total \$243,470,
5 and our revenue over expenditure was
6 \$410,434.

7 If you will turn on to the
8 revenue and expenditure statement on Page 4,
9 the month-to-date revenue for May was
10 \$391,000 -- sorry, \$391,169. The majority
11 of that was the hearing cost and fines line.
12 We had \$350,600 in that line item and that
13 brought the year-to-date revenue total to
14 \$1,452,899. On Page 4, the expenditures on
15 -- in this 11th month of the fiscal year, we
16 should have about eight percent left in the
17 budget and each section there well met that
18 goal.

19 The only unusual expenditure
20 this month in -- on Page 5 under the bad
21 debt expense, we went ahead and put in the
22 amount for Affordable Imports in there of
23 \$240,600. That left the \$20,000 owed by the
24 -- which is covered by the bond. That is an
25 estimate of what we're going to need to

1 write off on that account, but should we, in
2 fact, collect any of that write off, then we
3 can reverse that, but it keeps from skewing
4 our financials for the month.

5 And on Page 6, the
6 month-to-date revenue was \$85,629 and the
7 year-to-date again was \$410,434. That same
8 figure is reflected on the next report.

9 On Page 7 is the revenue and
10 expenditure and the fund balance report.

11 On Page 8 is the certificate
12 of deposit report. There's no change in
13 that report this month.

14 On Page 9 is the accounts
15 receivable hearings report. As we said, the
16 balance in that account is \$154,100.
17 \$22,900 was collected in May and you see the
18 write off the \$240,600 on Affordable
19 Imports.

20 MR. TAYLOR:

21 Legacy Housing was going to
22 pay in, what, 10 days something.

23 MR. PARNELL:

24 They did.

25 MR. TAYLOR:

1 They did?

2 MS. ANDERSON:

3 It did come in, but it did
4 not come in before May 31st. I think their
5 15 days was up June 5th.

6 MR. PARNELL:

7 It came in on June 1st.

8 MS. ANDERSON:

9 They did pay and we have
10 deposited that.

11 And so the only other thing I
12 wanted to inform you about is that this
13 month we asked the Louisiana Legislative
14 Auditor to bid our -- the auditing of our
15 financial statements and they did do that.
16 The bids were received by the Louisiana
17 Legislative Auditor and the contract was
18 awarded to John McKowen. He is of Baton
19 Rouge. He has been a CPA for 19 years and
20 he has worked on audits for nine other
21 governmental bodies. So we feel like he's
22 got good experience there. I think there
23 were five altogether.

24 MR. PARNELL:

25 There were five total, yes.

1 MS. ANDERSON:

2 And there were some issues
3 with a couple of them about the addition on
4 the -- on their fees were not correct. So
5 those were taken out. So --

6 MR. PARNELL:

7 That was a telltale sign.

8 MS. ANDERSON:

9 -- we feel like this was a
10 good choice.

11 If there are no other
12 questions about the financial statements,
13 that concludes my report about the financial
14 statements.

15 MR. POTEET:

16 Does anybody have any
17 questions?

18 (No response.)

19 MR. POTEET:

20 I think we need a motion to
21 approve.

22 MR. CORMIER:

23 I make a motion approve the
24 financial statements.

25 MR. POTEET:

1 We have a motion.

2 MR. BREWER:

3 I second.

4 MR. POTEET:

5 George seconds.

6 All in favor, say, "Aye."

7 (All "Aye" responses.)

8 MR. POTEET:

9 That passes.

10 The next thing are the fiscal
11 year end budget amendments.

12 Are you ready for that, Mona?

13 MS. ANDERSON:

14 If you will turn to Page 10,
15 these are the proposed budget amendments.
16 All we're doing is moving around some money
17 to bring all of our line items together for
18 the end of the year. On the first page
19 there, the hearing cost and fines, we just
20 spoke about that, we moved money around. We
21 increased the revenue there by \$243,600 and
22 that was to accommodate those fines that
23 were set last month. On Page 11 under
24 salaries, the salaries just required moving
25 around some money within the line items.

1 On this form, you can see our
2 original budget is on the left, the first
3 column. Then, what we're estimating the end
4 of the year is going to be June 30th, and
5 then what would remain in the budget. So we
6 just moved some money around. \$28,700 was
7 moved into -- out of regular salaries and
8 into overtime, retirement, into our taxes
9 and benefits. Namely, our retirement amount
10 went up this year and that was not
11 anticipated when we did the original budget.
12 Moving on, the travel expense was decreased
13 \$3,000.

14 On Page 12, the operating
15 services, overall it was a decrease of
16 \$5,000, but we did increase some categories.
17 We decreased our insurance line item and
18 increased dues and subscriptions. We
19 obtained other subscription to Legiscon,
20 which is -- helps us keep up with what's
21 going on at the Capitol. Then, we needed to
22 increase the miscellaneous line item. That
23 had to do with our credit card fees. We
24 talked about that in previous meetings, that
25 when the budget was done, we had not

1 anticipated that much participation on the
2 credit cards. Office supplies and auto
3 supplies increased a little bit, but
4 overall, a \$5,000 decrease, a \$7,000
5 decrease in professional services.

6 On Page 13, we increased a
7 couple of line items there. We just talked
8 about the bad debt expense, setting that up
9 for Affordable Imports and a couple of other
10 small accounts that we're going to need to
11 write off for the year. And on the computer
12 system, we increased that \$15,000. That was
13 due to the increases on CAVU where we
14 updated our program. We had some amendments
15 to get -- asked them to bring our program in
16 line with what we needed. But, overall, you
17 can see down at the bottom of the page, the
18 revenue and expenditures total change was
19 zero. The revenues over expenditure will
20 remain the same. So there was a zero net
21 effect on -- of the budget amendments on the
22 revenue over expenditures.

23 And if there are no
24 questions, that concludes my report.

25 MR. POTEET:

1 Does anybody have any
2 questions about that? Does everybody
3 understand why we do this?

4 (No response.)

5 MR. POTEET:

6 I take that as a "yes."

7 MR. BOURGEOIS:

8 Because we have to.

9 MR. POTEET:

10 Because we have to.

11 We need a motion to approve
12 the budget amendment.

13 MR. SMITH:

14 I make a motion.

15 MR. POTEET:

16 Motion to approve.

17 Do I hear a second?

18 MR. BOURGEOIS:

19 Second.

20 MR. POTEET:

21 Second, Mr. Bourgeois.

22 All in favor, say "Aye."

23 (All "Aye" responses.)

24 MR. POTEET:

25 Payment of invoices, we have

1 two invoices here for Attorney Hallack and
2 Attorney Morris. Those are detailed here.

3 Derek, you've reviewed these?

4 MR. PARNELL:

5 Yes. I've gone through, I
6 have reviewed both invoices, Mr. Hallack's
7 first -- Attorney Hallack's first. I have
8 gone through and looked at the services
9 performed to make sure that it was in line
10 with what was done for the month. I also
11 had Mona go in and evaluate the timing and
12 amounts to make sure that the dollar amount
13 at the end of the invoice is actually what
14 it is supposed to be. Mr. Hallack's amount
15 for the month of May was \$7,218.75. A lot
16 of what -- if you look on his report, a lot
17 of what's there is preparation for our last
18 hearing. We had several depositions that
19 were going on throughout that month, just in
20 getting in order for that hearing.

21 MR. POTEET:

22 Do we need to do these
23 separately?

24 MR. PARNELL:

25 Well, if you want to review

1 Sheri's, it's the same thing. I have gone
2 through it and looked at the information as
3 she put on and the services performed and
4 Mona has gone in and verified the amounts.
5 Her amount for her bill for the month was
6 \$4,112.50. I would ask that you all approve
7 payment of their invoices.

8 MR. POTEET:

9 Okay. Does anybody have any
10 questions about either one of these
11 invoices?

12 (No response.)

13 MR. POTEET:

14 I'll entertain a motion to
15 approve.

16 MR. BOURGEOIS:

17 I make a motion.

18 MR. POTEET:

19 Motion to approve.

20 MR. CORMIER:

21 Second.

22 MR. POTEET:

23 Second.

24 All in favor, say "Aye."

25 (All "Aye" responses.)

1 MR. POTEET:

2 Okay. Those are approved for
3 payment.

4 Derek, Executive Director's
5 report.

6 MR. PARNELL:

7 The first item is the review
8 of complaint totals. If you turn back in
9 your packets, you have that information in
10 there for the month of May. The alleged
11 issue counts were 76 alleged issues for the
12 month of May 2012. The next item would be
13 the case report, that there were 64 cases
14 assigned and 16 cases were completed in the
15 month of May. The total cases closed for
16 the month of May were 40 cases. There are
17 always these cases. Typically, the larger
18 -- I guess you would say the larger number
19 of issues is typically always with the
20 non-delivery of title and refunds. Those
21 typically go hand in hand. But that's
22 pretty much the gist of what's taken place
23 as far as our numbers on the complaint
24 totals.

25 The next item would be server

1 and equipment transfer from DPS to the Used
2 Motor Vehicle Commission. What this is, is
3 that DPS, they were housing the Division of
4 Administration and they were paying for us
5 to use our server equipment over at DPS.
6 They were housing it at DPS. Once we moved
7 our equipment here, we bought our -- we
8 purchased our own server and we upgraded our
9 CAVU system. We no longer -- they are no
10 longer going to pay for that equipment over
11 there, and I kind of went in and asked them,
12 well, since you're not going to do that, can
13 you transfer it over to us. And, basically,
14 they just gave it to us. And that -- they
15 did that and we went last month and picked
16 it up. It was one rack, three servers, and
17 the associated router and switches that go
18 along with it.

19 If you guys -- before you
20 leave, if you want to go to the other side
21 of the building -- I took Chairman Poteet
22 over there earlier this morning, so he could
23 kind of look at it. It's about \$10,000
24 worth of the equipment. The three serves
25 are about \$2,000 each. The rack itself is

1 about \$3,000.

2 So this -- what that's going
3 to do is going to be able to help us, as we
4 talked about the past, getting our e-mail
5 system set up, because I want to set up the
6 e-mail system, whereas all of our licensees,
7 we supply e-mail to them. So whatever
8 documents that we send out of the office is
9 going to go to that e-mail. It's going to
10 help us cut down on costs on our paper,
11 because last year -- typically, when we do
12 our -- send out our renewals, it's almost
13 about \$7,000 just in postage that we're
14 getting out to everything.

15 I'm meeting this week with
16 our IT person just to kind of go over the
17 details to find out what purchases we may
18 need to make in order to try to facilitate
19 that for the upcoming next two months or so.

20 So it's going to really help,
21 I think, out just our efficiency in what
22 we're doing on a day-to-day basis, getting
23 information out to everybody. So everybody
24 is going to have one e-mail account. You're
25 going to be able to log into our website.

1 We're going to be doing upgrades to our
2 website. A person will be able to log in
3 and just pull up any information that we
4 send out of the office. I want it to go to
5 that website, to that e-mail address, versus
6 sending out hard copies out to everybody.

7 So I just kind of wanted to
8 update you guys on that and let you know
9 that we got a lot of equipment for free that
10 we're going to be able to use.

11 MR. CORMIER:

12 Good job.

13 MR. PARNELL:

14 Sometimes, you just ask. You
15 never know what you're going to get.

16 MR. POTEET:

17 Good negotiating skills.

18 MR. PARNELL:

19 That's the end of my report
20 for the month.

21 MR. POTEET:

22 Okay. Since Mr. Duplessis is
23 not here, do you want to give us the
24 legislative report?

25 MR. PARNELL:

1 Yes. I'll just run through.
2 We know this year, the Legislative Session
3 was pretty contentious. We had some bills
4 out there that we were kind of looking at.
5 Number one, we thought they were trying to
6 take our money, but that bill -- we kind of
7 worked the amendment out on that bill. It
8 was Senate Bill 590. Initially, the bill
9 was kind of -- the way it was worded -- the
10 way our statute was already worded basically
11 stated that we have -- and the bill was to
12 eliminate special funds throughout the
13 entire state, funds that are not in use and
14 funds that just have a minimal amount of
15 money in them.

16 Our statute initially read
17 that we have a special fund called the Used
18 Motor Vehicle Commission Fund. That was
19 never used by us at all, but the way it was
20 written, the way that they were writing
21 Senate Bill 590, it would have taken our
22 operating fund, because we don't have -- we
23 didn't have any other language in our
24 statutes that referred to what we do with
25 our operating fund.

1 So there was an amendment
2 that was put out there that we supported
3 while the fund -- they're going to eliminate
4 the fund, but the funds that were -- will
5 remain and will be with the Commission
6 disbursed by the Executive Director at the
7 direction of the Commission for the purpose
8 of administering and enforcing the
9 provisions of the present law.

10 So with that amendment, it
11 kind of cleared us completely out of that
12 bill. So that issue was, at that point, a
13 moot point, because they -- we met with them
14 in the hallway of the Capitol. They didn't
15 want to take our operating fund. It was a
16 misunderstanding, but it was just -- the way
17 the statute was written, it would have done
18 that for us.

19 The other bills -- the bill
20 to abolish the Commission, it just died out.
21 I think we kind of talked a little bit about
22 that last month, but we went to the hearing
23 and he was ready to present the bill at the
24 hearing, but decided to not do so and we met
25 in the hallway and he later said that he was

1 just trying to get our attention.

2 But pretty much this session
3 was --

4 MR. POTEET:

5 Well, he did.

6 MR. PARNELL:

7 Yes, he did that. But this
8 bill -- we're kind of up and down with those
9 bills, they came out and how they came and
10 where they came from, but we made it through
11 the Session pretty well.

12 Senate Bill 590 is right now
13 waiting -- after our amendment was passed,
14 it's at the Governor's desk right now
15 waiting for signature. House Bill 804 was
16 our bill. We had some technical amendments
17 that we put out there and it is now Act 136.
18 We sent over to the IT person some kind of
19 updates to put out there on the website, so
20 everybody will be able go to the website and
21 kind of see what happened with all of the
22 bills that were any relation to us and our
23 bills that passed. And that was pretty much
24 it.

25 MR. POTEET:

1 All right. With the all the
2 excitement at the beginning of the session,
3 it kind of petered out.

4 MR. PARNELL:

5 Yes, it did.

6 MR. POTEET:

7 So I was very happy about it.

8 MR. PARNELL:

9 We spent a lot of time, you
10 know, up there just trying to debate these
11 things and trying to talk with whoever I
12 could and I think everyone has been open
13 with that process, because whatever
14 information -- you guys really worked hard
15 trying to get it out to as many people as
16 possible. It helped that process out a
17 great deal, because I'm kind of limited on
18 what I can do and the attorneys are as well,
19 but you've got a little bit more leeway on
20 what you can say and do with the
21 Legislators. So I do appreciate all of the
22 help that you all did with this, this year.
23 Thank you.

24 MR. POTEET:

25 Okay. The next thing on the

1 agenda is a hearing for Mike Hickey, Mike's
2 Automotive. Do we need --

3 MR. PARNELL:

4 We'll go ahead and pass out
5 this information. During the last meeting
6 -- during the last -- we had a hearing last
7 month with Mike Hickey.

8 MR. HALLACK:

9 If you recall, we had a
10 hearing last month on Mr. Hickey. Mr.
11 Hickey had had his contingent liability
12 insurance policy cancelled by his carrier at
13 that time and he had applied to Great
14 American in accordance with what we believe
15 that the Department of Insurance wanted.
16 And so he applied to Great American and
17 Great American told him that they would
18 write him a policy if he had his individual
19 operators carry 100/300.

20 And I think his testimony at
21 the last hearing was that he had about 30
22 operators out on contract and that he would
23 have to -- he couldn't recall those
24 contracts, because they were contracts. So
25 he was in a bad position, plus he discovered

1 that if he required his renters to carry
2 100/300, that would almost double the policy
3 premium and they have enough problems paying
4 the operating contract -- the renting
5 contract and the minimum limits. So it was
6 -- he thought it was to the point where he
7 could not rent cars if the operators had to
8 carry 100/300.

9 At the last hearing, we told
10 Mr. Hickey that he would have to make an
11 application directly to SEADRA to see if
12 SEADRA could get a policy for Great American
13 without requiring membership in the
14 organization. And I believe that's the
15 exhibit that you have here, is what Mr.
16 Hickey did to try to secure a contingent
17 liability insurance policy for his
18 rent-to-own business through SEADRA.

19 You can see Exhibit B is a
20 letter that he wrote back advising us of
21 what was done. Let's see. You have the --
22 where he sent it by certified mail to
23 SEADRA, and he also supplied his renters
24 contract. These are the vehicles that he
25 has out on contract in his rent-to-own

1 business. And then, you see the e-mails.

2 MR. PARNELL:

3 Back and forth between Mike
4 Hickey and the SEADRA representative.

5 MR. HALLACK:

6 And then, C is just --

7 MR. PARNELL:

8 It's a timeline of what he's
9 been doing since the last hearing and his
10 conversations with SEADRA.

11 MR. HALLACK:

12 Apparently, as you can see at
13 the bottom, he has not received any response
14 from SEADRA to his request for insurance.

15 MR. PARNELL:

16 I spoke with him Friday,
17 possibly around three o'clock or so. He had
18 not at that time -- this -- when he sent
19 this document, that was as of June 11th.

20 When I spoke with him on Friday, he had not
21 as of then heard any information from SEADRA
22 on whether or not he would be able to obtain
23 the insurance.

24 MR. HALLACK:

25 And just to back up, I should

1 just mention, originally, he was before you
2 on a hearing to revoke his license, because
3 he failed to comply with the insurance
4 requirements of Title 32, Section 793D.

5 MR. POTEET:

6 And as I remember, we said
7 we'll delay our decision for 30 days on the
8 contingency, that you will not write any new
9 contracts, and that you will apply to SEADRA
10 to see what they say.

11 MR. HALLACK:

12 Right.

13 MR. POTEET:

14 So at this point, he's
15 actually done what we asked him to do, but
16 we're in a bit of a quandary now, because we
17 don't have an answer from SEADRA.

18 MR. HALLACK:

19 That's correct.

20 MR. POTEET:

21 We've had some discussions
22 about this over the last few days on the
23 phone. I think that the best way to go --
24 this is my opinion, now. I think the best
25 way to go is to probably extend it another

1 30 days. He's aware already through
2 discussions with Derek that he will not be
3 able to write any new contracts, but I think
4 that we're in a position where we need to
5 get an answer -- a definitive answer from
6 SEADRA. Now, if they don't have an answer
7 by the next hearing, I'm not sure what we'll
8 do at that point.

9 MR. HALLACK:

10 I think you would have to
11 treat it as they're not going to write him
12 any insurance.

13 MR. POTEET:

14 Yes, I agree with you.
15 So I would make a motion that
16 we just extend this another 30 days.

17 MR. ROY:

18 I'll make that motion.

19 MR. POTEET:

20 Well, I just made a motion.
21 You second, Roy?

22 MR. ROY:

23 Yes.

24 MR. POTEET:

25 All in favor, say "Aye."

1 (All "Aye" responses.)

2 MR. POTEET:

3 Yes, I can make a motion.

4 I think this is still a very
5 difficult, difficult situation for Mr.
6 Hickey and I think he's being extremely
7 cooperative with us and I think it's in
8 everyone's best interest to try to get this
9 resolved and maybe -- I don't know if the
10 right word is to push SEADRA, but to get
11 SEADRA to establish their real motivation,
12 so we can move forward with this and some
13 other RTO guys. I know from talking to
14 Kevin, Kevin Rembert with LIADA, and talking
15 to customers at my auction, there's a lot of
16 interest in this and a lot of concern about
17 it. So I don't see that we can do anything
18 else at this time.

19 Are we done?

20 MR. HALLACK:

21 Yes.

22 MR. POTEET:

23 The next agenda -- items for
24 next agenda, first of all, I won't be here.

25 Are we going to have enough people for a

1 quorum? Is everyone going to be here the
2 16th of July?

3 MR. HALLACK:

4 Just so you all know, we have
5 three hearings, one of which is huge.

6 MR. POTEET:

7 July 16th, that's why I
8 choose not to be here. So we should have a
9 quorum. What about Mr. Turner and Mr.
10 Duplessis?

11 MR. HALLACK:

12 I don't know.

13 MS. BARON:

14 Mr. Turner e-mailed me this
15 morning and said he had a severe eye problem
16 and that he couldn't drive. I assume he
17 will be here.

18 MR. PARNELL:

19 What's the date of the next
20 meeting?

21 MR. POTEET:

22 July 16th. Well, it sounds
23 like we would still have a quorum if those
24 two are gone and I was gone.

25 MS. BARON:

1 As long as everybody else is
2 here.

3 MR. POTEET:

4 All right. Motion to
5 adjourn?

6 MR. ROY:

7 So moved.

8 MR. BOURGEOIS:

9 Second.

10 MR. POTEET:

11 All right.

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15 (Meeting adjourned at 10:01 a.m.)

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1 REPORTER'S CERTIFICATE

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3 I, BETTY D. GLISSMAN, Certified
4 Court Reporter, Certificate No. 86150, in
5 and for the State of Louisiana, do hereby
6 certify that the Louisiana Used Motor
7 Vehicle Commission June 18, 2012 meeting was
8 reported by me in the stenotype reporting
9 method, was prepared and transcribed by me
10 or under my personal direction and
11 supervision, and is a true and correct
12 transcript to the best of my ability and
13 understanding.

14 This June 22, 2012, Baton Rouge,
15 Louisiana.
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22 _____
23 BETTY D. GLISSMAN, CCR
24 CERTIFIED COURT REPORTER
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